



Library hire information pack

Our nappy library service gives you the opportunity to trial a range of different styles and brands of modern cloth nappies to help you find the perfect nappy system for you and your family. We are based in Melbourne Victoria and ship Australia wide. We have 2 package options, however we are more than happy to customise something to suit your needs.

Provided with your chosen package you will receive a cloth nappy guide with lots of helpful information and a check-list, as well as ongoing support should you need it. Both packages are \$30 per week (minimum 2 week hire) plus postage costs. Discounts apply for extended hire periods. All nappies are washed and sanitised prior to any hire.

Your package will be posted to you in either a large cardboard box OR a prepaid 5kg satchel. If you are within Melbourne you will receive your package in a box, please hold on to this box as you will need it to return your package. You will receive a self addressed piece of paper for return delivery which you will need to attach to the box or satchel (which you will need to purchase from Australia post). Return postage is at your own cost and signature on delivery needs to be added. **ALL HIRE PACKAGES REQUIRE SIGNATURE ON DELIVERY** to ensure all items are delivered safely.

Cloth nappy hire packages that we offer:

Newborn pack – The newborn pack contains a mixture of 30 nappies including all-in-one, all-in-two, prefolds, flat nappies, fitted nappies, PUL covers, extra boosters, wet bags, fleece and disposable liners. Some brands include Bambooty, Baby Beehinds, Bubblebubs, Close and GroVia. The newborn packs is very cost effective as newborn babies only fit newborn nappies for a short period of time, usually no more than 3 months from birth.

Mixed pack (available in small, medium and large) - The mixed pack contains a mixture of 18 nappies, mostly one size fits most (OSFM) styles, including all-in-one, all-in-two, pocket nappies, fitted nappies with PUL cover, extra boosters, wet bags, fleece and disposable liners. Some brands include Bambooty, Baby Beehinds, Bubblebubs, Close, Designer Bums, Effortless Eco, GroVia, Itti Bitti and Stitchin'Titch. OSFM will generally fit your baby from around 3 months of age.

If you would like to make a booking to hire a cloth nappy pack, please send an email with your completed booking form to admin@preciouslittleme.com.au

We look forward to helping you on your cloth nappy journey, if you have any questions please contact us to discuss.

Terms and Conditions

By hiring from our nappy library, you agree to our Nappy Library Terms and Conditions.

Please read all terms, conditions, wash and care instructions prior to use.

- We have a minimum of a two week hire period.
- All nappies are sanitised and washed thoroughly before any hire in excellent used condition.
- Please check the check-list included in your pack to ensure sure all items are there when you receive and are returning them.
- **PRECIOUS LITTLE ME WILL NOT BE RESPONSIBLE FOR ANY ITEMS THAT GO MISSING IN TRANSIT**, and therefore, **YOU MUST** add signature on delivery at an additional cost to you when you are returning the package to us and notify us with a tracking number.
- You will be charged the RRP for any single items that are not returned or are damaged beyond repair. In the case of loss or damage you will be responsible for replacement costs. We will invoice you the full retail price of the items with terms 7 days. If you do not pay within 7 days, we reserve the right to forward your details to a debt collection agency who will charge an additional fee on top of monies owed to us.
- If for any reason you cannot return the nappies within the outlined time frame, please contact us to discuss.
- Precious Little Me requires some form of security bond with every hire (either credit card details OR a \$100 bond which will be returned once the nappies are received by us in satisfactory condition). We require a security bond to ensure that:
 - we get the nappies back
 - The nappies and accessories come back in the same condition they were sent out.
- If nappies come back with any issues, we will always contact you first to discuss. If at any point you are unsure please contact us and we can help you.
- What we consider to be inadequate condition:
 - Nappies have lost absorbency or are repelling.
 - Nappies have been soaked in chemicals.
 - Nappies have stains that are unable to be removed (please note light staining on 1 or 2 nappies is fine, if you need some help with getting nappies clean please contact us).
 - Nappies have been in any way permanently altered or damaged beyond repair.
 - PUL in the nappies is damaged due to excess heat (such as using a HOT temperature setting on the dryer) .
- If there is strong staining, smelly nappies or dye transfer from other fabrics, this may result in the loss of some or all of your bond at our discretion. This is to cover the extra cost and time taken to properly launder the items or replace if necessary.
- Under no circumstances are you to use fabric softeners, vinegar or bleach on the nappies or nappy accessories. Please do not use any washing powders that contain bleach, whiteners or softeners.
- Never use nappy rash/bottom creams without some sort of liner protecting the inside of the nappy. We do not recommend using any zinc based creams. If a cream comes in direct contact with the nappy, it can ruin and stain it, so we always recommend using a micro fleece liner (which is supplied). An alternative is to use corn starch/powder or a natural nappy rash cream such as brauers or the Grovia Magic Stick. If you are having issues with nappy rash at all, please contact us for some helpful suggestions.
- If it is necessary to use a dryer, please make sure it is always on a LOW temperature setting. High temperatures are only suitable for inserts or any nappy that does not contain PUL or elastic.
- Please ensure any nappies with Velcro are fastened prior to washing and drying.
- Please remove any fluff, hair and lint from the velcro. A fine tooth comb can help with this.
- You must wash and properly dry the nappies before returning to us. Do not send damp nappies.
- Upon booking you will be required to pay a non-refundable deposit to secure your booking.
 - (\$50 for mixed packs, \$100 for newborn packs)
- REFUND POLICY: Refunds can only be issued before your hire package has been sent to you, and within 30 days of your payment being received. The non-refundable deposit will be retained. Once you have received your hire package no refunds can be offered. You can however send your package back early if needed. We do not offer partial refunds if you decide to send your package back early.

Washing and care of our nappies

Please follow our instructions below whilst you are using our cloth nappies, if you have ANY queries please contact us, we're more than happy to help.

Once you have taken a nappy off baby, if it is not soiled with solid waste, place it in your nappy bucket or large wet bag provided. If the nappy is soiled with solid waste, deposit as much waste as possible into the toilet and if the nappy is still quite dirty give it a quick rinse in your laundry trough. Then place nappy in bucket or large wet bag provided. Once you have one to two days worth of nappies place them all in your washing machine. We recommended to do a rinse and a spin cycle or quick wash first up so the water is relatively clean. After the initial quick wash, add your washing detergent to the machine. Please follow instructions that are on the product you are using in terms of how much product is needed in relation to the size of your load.

A few supermarket brand powders that we recommend are; BioZet attack, Eco Store, Earth's choice etc. Any detergent may be suitable as long as they contain no bleach, harsh chemicals or fragrances. A standard cold or warm wash is what is recommended by most manufacturers.

Hang your nappies up to dry in the sun if possible, making sure that any nappies with elastics are hung horizontally so to avoid damaging the elastics. You can also hang them inside in front of a window if the weather is wet outside. If it is necessary to use a dryer, ensure it is always on a LOW temperature setting for any nappy that contains PUL and/or elastic. Higher temperatures are suitable for inserts and boosters that do not contain PUL or elastic.

Under NO circumstances are you to use fabric softeners, vinegar or bleach. Never use nappy rash creams without a liner (supplied in library) unless you have a MCN safe cream such as the Grovia magic stick. PLEASE contact us to double check a cream is safe without a liner before use. If any nappies are returned with zinc based stains from nappy rash creams you will be charged the full RRP of the nappy. If it is necessary to use a dryer, ensure it is always on a LOW temperature setting. If nappies come back with any issues, we will always contact you first to discuss.

If at any point you are unsure or need some help with your washing routine, choosing a detergent or are having trouble with staining, leaks or fit issues please contact us and we can help you find a solution.

Please feel free to contact me via email or call 0402 909 780 if you have any extra questions.

Hollie Petersen

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www.preciouslittleme.com.au